



UPscapers

FAUX FOLIAGE CLEANING & MAINTENANCE GUIDE

CLEANING AND MAINTENANCE

INTRODUCTION: Applying the methods set out in this manual will extend the lifetime of the product and ensure that your faux foliage is always looking and performing to its best.

NOTE: This is intended for customer use only. The responsible person/people dealing with the maintenance are thoroughly familiar with the UpScapers range of products and refer back to this manual. UpScapers makes no representation, warranties or guarantees of any kind, expressed or implied, regarding the information contained herein and disclaims all liability or any loss of damage arising out of its use.

PROTECT YOUR GREENERY

To protect your investment made by purchasing and installing UpScapers foliage it is good business practice to introduce a regular maintenance schedule.

Firstly, there are simple tasks that are advised and maintenance precautions to follow.

Keep your area around the greening clean and do not let litter or debris build up.

Control access to the greenery.

Remove wind-blown debris from the plantings and greenery.

Post **No Smoking** signs next to the greenery.

Do not climb on foliage or allow children to use the wall as a climbing frame.

Repair minor damage promptly.

Follow suggested maintenance and cleaning procedures.

CLEANING AND STAIN REMOVAL

For outdoor installations, alongside the natural cleansing effects of rainfall, utilize DustRx to remove airborne pollutants, pollen, and dust from the foliage and stems.

The frequency of cleaning, both indoors and outdoors, is influenced by several factors, such as air quality, nearby pollutants, dust levels, wind, and the proximity to interior airflow and rainfall. In regions with limited rainfall or during extended droughts, occasional watering or hosing down the walls can be advantageous for maintaining cleanliness.

EXCESSIVE AIR FLOW, EXHAUST

Exhaust fumes and heat from exhaust systems can harm polyethylene and other materials. Make sure that hot exhausts are not directed towards the wall. Hot objects can damage the foliage, and the fumes may leave it dirty. Foliage positioned too close to air vents, whether for intake or output, may deteriorate and accumulate dust more quickly than those situated in less turbulent environments.

FREQUENCY

Inspect for foreign objects on a daily basis and clean as necessary. The frequency of this task is entirely dependent on environmental conditions. Conduct a monthly spot check to assess whether cleaning with DustRX is required.

Dust Rx

Faux Plant Wash



- Cleans PE and Silk plants
- No Rinsing, No Wiping
- Drip Dry, Spot Free
- For artificial plants and trees
- Removes dust, dirt and grime
- Leaves plants looking clean and fresh

Dust Rx

Faux Plant Wash

Spray type: Fine spray

<u>Soil Condition</u>	<u>Coverage Area using 1 Gallon</u>
Light duty	32 square feet
Medium duty	20 square feet
Heavy duty	15 square feet

Spray type: Stream spray

<u>Soil Condition</u>	<u>Coverage Area using 1 Gallon</u>
Light duty	16 square feet
Medium duty	10 square feet
Heavy duty	8 square feet



BEFORE



AFTER



DO

UpScapers all-weather defined products are designed and manufactured to resist exposure to the elements. The effectiveness of the materials is demonstrated by the long life of our installations in all climates across the globe. To ensure this longevity we recommend that you: Ensure your installation is carried out in accordance with installation guidelines. Repair minor damage promptly. Follow maintenance and cleaning procedures. Contact your UpScapers representative for assistance with repairs, renovation works or for any further technical details. Control access to the installation and keep the installation clean and free from a build up of dust, litter and debris. Wear PPE when carrying out your maintenance procedures.

DO NOT

Do not abuse the installation in any way by: Storing heavy materials next to it or against it. Carrying out painting, cleaning or tasks requiring cement near the installation without first protecting the installation by way of covering it. Setting off or using fire works near the installation. Exposing the wall to fires, BBQs, welding or open flames. Kicking balls against the installation. Climbing the installation. Hanging or bearing excess loads on the frame. Vacuuming the installation. Exposing the installation to high pressure water exceeding 300PSI/35 Bar. Improperly storing the foliage. Do not stack the panels unless supplied in boxes. Using cleaning products or methods not authorized by UpScapers. Hot works, such as welding, grinding or cutting steel near installations.

STAIN REMOVAL

POLYETHYLENE PRODUCTS - UpScapers all-weather foliage is made using the highest quality polyethylene materials. Polyethylene is highly resistant to staining and most stains are not true stains as the 'stain' doesn't soak into the material but is a residue of the matter that has spilled onto the product. The golden rule with stain removal is speed. The quicker a spill or stain can be removed the better, as this will allow for an easier process in removal of any residue. Always wear suitable gloves when dealing with cleaning of foreign matter from UpScapers products. Remove any solid paste-like deposits with a table knife. Grip the plant below the residue and scrape any residue off. Then, clean off excess with a damp towel. Excess liquids can be blotted up with paper towels or a towel. Most stains can be removed using water or a mild dilution of soap and water.

DO NOT

Do not use high pressure water spray above 300PSI as it may damage plant attachments on the UpScapers polyethylene products. Minerals and solvents are not recommended and are flammable. If these liquids come into contact, immediately rinse off with water and do not smoke or have ignition sources present.

SNOW & ICE MAINTENANCE

POLYETHYLENE PRODUCTS - Snow and ice do not pose a threat to UpScapers products. However, if snow or ice accumulates on the wall, it may create additional, unaccounted loads on the fixing system and the underlying structures to which the panels are attached. In regions prone to heavy snowfall, it is advisable to gently remove excess snow using a soft broom or a leaf blower set to a low setting to avoid dislodging the plug-ins from the wire frames. For significant ice buildup, rinse the area with warm water to help melt the ice. Avoid using high-pressure water sprayers exceeding 300 PSI, as they may strip the plug-ins from the wire frames.

REPAIRS

UpScapers all-weather polyethylene and moss products have been designed and engineered to give many years of service. In some cases, abuse or vandalism may occur. In these instances, contact UpScapers to conduct a site survey for repairs.

GREEN WALL PANELS: WHEN TO REPAIR

Be mindful of the installation area. Monitor foot traffic near the wall and evaluate any damage or repairs as needed. Small plants can easily be removed and replaced with wire cutters and UV/FR-stable cable ties. It is advisable to inspect the fixing system that secures the panels to the substrate twice a year. Confirm that all panels are tightly secured and do not rattle when pulled. If any panels are found to be loose, reach out to your accredited UpScapers installation team for guidance and repair. Occasionally, some foliage or plug-ins may detach from the panel, which can happen from time to time. If the plant frame becomes exposed, simply push the plug-in back into position manually. UpScapers panels are designed with abundant foliage, reducing the need for replacements in the event that plug-ins are dislodged. Larger plants can be reattached using UV/FR-stable cable ties.

CONCLUSION

UpScapers® has dedicated years to sourcing a variety of products that closely resemble natural plants while being nearly maintenance-free. However, your UpScapers installation will still require occasional cleaning and upkeep. This manual is designed to outline the most common maintenance needs. If your installation has unique or updated maintenance requirements, please feel free to reach out to us for guidance or answers to your questions.